



Web services - What's new in ShipIT version 3.5

In this document you will find an overview of the adjustments to the web services for ShipIT version 3.5. Please refer to the web services documentation for detailed information.

Announcements

- As questions come in regularly about the **maximum number of units within a shipment**: our default value for this is **150 units**. If you want to send more units within a shipment please liaise with your GLS contact.
- Due to German law regulations as of January 2025, all international labels and those from and/or to Germany will need a weight indicator being heavier than 10kg and another one being heavier than 20kg. If you are creating the labels yourself, please make sure it is printed accordingly.

UTR	1		NL	4100	UTR	1		NL	4100
<small>Zipcode</small>	<small>Uw GLS Tracking ID</small>	<small>Zipcode</small>	<small>Uw GLS Tracking ID</small>	<small>Zipcode</small>	<small>Uw GLS Tracking ID</small>	<small>Zipcode</small>	<small>Uw GLS Tracking ID</small>	<small>Zipcode</small>	<small>Uw GLS Tracking ID</small>
711D	4837	ZAYP3QHT			711D	4837	ZAYP3QHU		

- Using the **real pickup address** (red) – not to be confused with the alternative shipper address (green) - will be **prohibited** per default as of version 3.6. If you need to send in this address type please liaise with your GLS contact until June 30th, 2024 to activate this feature.

Also refer to the description in the documentation:

Shipper - shipper address information is automatically assigned / transmitted on the basis of the Contact ID. It must not be transmitted within the web service call, in case the GLS customer has a dedicated Contact ID! Please liaise with your GLS contact if you can use this address. The shipper address must only be transmitted in case ShipIT is used in a GLS country (Netherlands, Hungary), which does not assign dedicated Contact IDs to a GLS Customer. In this scenario a general "dummy" Contact ID will be used for all customers, which makes it necessary to transmit the real shipper address. The shipper address has an operational impact and can only be used within the same country.

Alternative Shipper - used for masking the original shipper address. This has only impact on the label where the actual address is overwritten. No operational impact.

Return Address - identifies the return address a parcel should be returned to, different from the shipper address. This might be the case for example if the recipient rejects the parcel.

```

"Shipper": {
  "ContactID": "2761234567",
  "Address": {
    "Name1": "GLS IT Services GmbH",
    "CountryCode": "DE",
    "ZIPCode": "65760",
    "City": "Eschborn",
    "Street": "Kölnler Straße",
    "StreetNumber": "3"
  },
  "AlternativeShipperAddress": {
    "Name1": "GLS IT Services GmbH",
    "CountryCode": "DE",
    "ZIPCode": "36286",
    "City": "Neuenstein",
    "Street": "GLS Germany Straße",
    "StreetNumber": "1-7",
    "eMail": "test_logistics@glg-group.com",
    "FixedLinePhoneNumber": "004961961234567"
  }
}

```

Functional changes

- The functionality to reprint a label is now also available in web services using the endpoint **reprintParcel**.
 - All you need to hand in is the **TrackID** (or another unique identifier) and the **printing options** (which could differ from the original label). We restore any information from our database and enrich them with updates for e.g. parcel weight.
 - Using this function, the old parcel will be cancelled and a new TrackID is assigned.
- The **routing information** were not returned for some countries, this has been corrected now to show our default routing.
- Parcels sent to **Italy** receive a **new label layout** in a similar manner like sending to Great Britain or Norway. If you are creating the labels on your own please liaise with your GLS contact.
- As announced in the previous What's New from version 3.4 the endpoint **getestimateddeliverydays is not available** anymore.
- The following updates and optimisations were made to the **web services documentation**:
 - Smaller corrections to samples like TyreService